

COMMITTED TO IMPROVING THE STATE OF THE WORLD

Executive Opinion Survey

The Global Competitiveness Report 2018–2019



Klaus Schwab, World Economic Forum, Editor

Survey responses are confidential and individual respondents are not identified

Surveys will be processe	d through 31 I	March 2018				
For Partner Institute use c	only:					
Partner Institute:	Yes	No				
Interviewer ID code:				Interview date:	/ / 2018	
Administration method:	E-mail	Mail	Telephone	Face-to-face	Other	Specify:

What is the Executive Opinion Survey?

The Executive Opinion Survey is a major component of *The Global Competitiveness Report*. Launched in 1979, the World Economic Forum's *Global Competitiveness Report* (www.weforum.org/gcr) is widely recognized as the world's leading assessment of competitiveness covering over 130 economies. The Executive Opinion Survey gathers valuable information on a broad range of critical aspects of competitiveness for which hard data sources are scarce or nonexistent.

The results of the Survey are also a key ingredient for our other report series, such as *The Global Information Technology* Report, *The Travel & Tourism Competitiveness Report, The Global Enabling Trade Report, The Global Gender Gap Report, The Human Capital Report, The Inclusive Growth and Development Report, and The Global Risks Report.*

Guidelines for completing the Executive Opinion Survey

- () If you do not know the answer to a question or if the question does not apply, please leave it blank.
- Please note that all questions referring to "your country" denote the country in which you currently work.
- Blease answer the questions in view of the situation in your country in international comparison.
- Confidentiality: We realize that some of the questions address potentially sensitive information. Confidentiality of survey respondents is ensured. Individual respondents are not identified.
- (This survey requires approximately 40 minutes to complete.

I. About Your Company

1.01	In what o	country, state/prov	ince, and city do	you currently wor	k?		
	Country:		State/Pro	ovince:		City:	
1.02	In what o	country are your co	mpany's global ł	neadquarters loca	ted?		
	Country:						
1.03	Are you	a citizen of the cou	ntry in which you	currently work?			
	Yes	No					
1.04	Did you	complete the Exec	utive Opinion Su	rvey last year (EOS	\$ 2017)?		
	Yes	No					
1.05	What is	the approximate size	ze of your compa	ny based on num	per of employees	?	
		Micro <10	Small <50	Medium <250	Large <1,000	Very Large >1,000	
	a. In your	country:					
	b. Globally	y:					

1.06 Please indicate (roughly) the percentage of your company that is:

Owned by the domestic private sector:	%
State owned:	%
Foreign owned:	%

1.07 What is your company's main activity (please select only one response):

Agriculture

Industry: Manufacturing

Industry: Non-Manufacturing (mining and quarrying, electricity, gas and water supply, construction) Services

II. Most Problematic Factors for Doing Business

2.01 From the following list, please select the five most problematic factors for doing business in your country and rank these five factors from 1 (most problematic) to 5 (least problematic):

- a. ____ Limited access to financing
- b. ____ Restrictive labor regulations
- c. ____ Foreign currency regulations
- d. ____ Inadequate infrastructure
- e. ____ Inefficient government bureaucracy
- f. ____ Inadequately educated labor force
- g. ____ Poor work ethic in the labor force
- h. ____ Policy instability

- i. ____ Government instability
- j. ___ Crime and theft
- k. ____ Corruption
- I. ____ Complexity of tax regulations
- m. ____ High tax rates
- n. ____ Inflation
- o. ____ Poor public health
- p. ____ Insufficient capacity to innovate

Instructions for sections III to XIV

Many of the questions ask you to check a box "" number according to your opinion (using "Z" or "Z"). If you do not know the answer, please leave it blank. Most questions appear in the following format:

10.17	In your country, to what	at extent i	s inte	llectu	al pro	opert	y pro	tected?	
	Not at all	1	2	3	4	5	6	7	To a great exten
	Checking 1 means yo	u comple t	ely a	gree	with t	ne an	swer	on the lef	t-hand side
	Checking 2 means yo	u largely a	agree	with	the ar	nswer	on th	ne left-har	nd side
	Checking 3 means yo	u somew ł	nat ag	gree v	/ith th	e ans	wer c	on the left	-hand side
	Checking 4 means yo	ur opinion	is ind	differe	ent be	twee	n the	two answ	vers
	Checking 5 means yo	u somewł	nat aç	gree v	/ith th	e ans	wer c	on the righ	nt-hand side
	Checking 6 means yo	u largely a	agree	with	the ar	nswer	on th	ne right-ha	and side
	Checking 7 means yo	u complet	elv a	aree	with t	ne an	swer	on the ria	ht-hand side

- 111.	Infrastructure
3.01	How do you assess the general state of infrastructure (e.g., transport, communications and energy) in your country?
	Extremely underdeveloped— among the worst in the world 1 2 3 4 5 6 7 among the best in the world
3.02	In your country, what is the quality (extensiveness and condition) of transport infrastructure for the following
	Extremely poor— among the worst in the world 1 2 3 4 5 6 7 among the best in the world
a.	Roads
b.	Railroads
c.	Airports
d.	Seaports (for landlocked countries: please assess access to seaports)
3.03	In your country, how efficient (i.e., frequency, punctuality, speed, price) are the following transport services?
	Extremely inefficient— Extremely efficient— among the worst in the world 1 2 3 4 5 6 7 among the best in the world
a.	Ground transportation (buses, subways, taxis)
b.	Train services
с.	Air transport services
d.	Seaport services (ferries, boats) (for landlocked countries: assess access to seaport services)
3.04	In your country, how reliable is the electricity supply?
	Extremely unreliable— very frequent interruptions and/or 1 2 3 4 5 6 7 no interruption and no voltage voltage fluctuations fluctuation
3.05	In your country, how reliable is the water supply (lack of interruptions and flow fluctuations)?
	Extremely unreliable— very frequent interruptions 1 2 3 4 5 6 7 no interruption and and/or flow fluctuations flow fluctuation
IV.	Technology
1 01	
4.01	In your country, to what extent are the latest technologies available? Not at all 1 2 3 4 5 6 7 To a great extent

4.02	individuals to basic services (e								nologies (ICTs) enable access for a , etc.)?
	Not at all	1	2	3	4	5	6	7	To a great extent
4.03	To what extent does foreign di	rect inv	estme	ent (F	DI) br	ing ne	ew te	chnolo	gy into your country?
	Not at all	1	2	3	4	5	6	7	To a great extent
1.04	In your country, to what extent	do ICT	s ena	ble ne	w bu	sines	s mo	dels?	
	Not at all	1	2	3	4	5	6	7	To a great extent
1.05	In your country, to what extent	do bus	iness	es us	e ICT	s for t	transa	actions	with other businesses?
	Not at all	1	2	3	4	5	6	7	To a great extent
4.06	In your country, to what extent consumers?	do bus	iness	es us	e the	Interi	net fo	r sellin	g their goods and services to
	Not at all	1	2	3	4	5	6	7	To a great extent
4.07	In your country, to what extent telecommuting) within compar		s ena	ble ne	ew org	ganiza	ationa	al mode	els (e.g., virtual teams, remote work
	Not at all	1	2	3	4	5	6	7	To a great extent
4.08	In your country, how widely are	e virtua	l socia	al net	works	sused	d (e.g	., Facel	book, Twitter, LinkedIn)?
	Not used at all	1	2	3	4	5	6	7	Used extensively
1.09	To what extent does the govern country's overall competitiven		nave a	a clea	r impl	lemer	ntatio	n plan	for using ICTs to improve your
	Not at all—there is no plan	1	2	3	4	5	6	7	To a great extent—there is a clear plar
4.10	In your country, to what extent services to the population?	does tl	he use	e of IC	CTs by	/ the g	gover	nment	improve the quality of government
	Not at all	1	2	3	4	5	6	7	To a great extent
		rv'e lav	vs rela	atina	to the	useo	of ICT	s (e.g.,	e-commerce, digital signatures,
4.11	How developed are your count consumer protection)?	i y 3 iav							

	In your country, how successful	is the	gove	rnme	nt in p	oromo	oting	the u	se of ICTs?
	Not successful at all	1	2	3	4	5	6	7	Extremely successful
4.13	In your country, to what extent of	lo bus	iness	es ad	lopt tl	ne lat	est te	chno	logies?
	Not at all	1	2	3	4	5	6	7	To a great extent
1.14	In your country, to what extent a local language, meeting local de			conte	ent an	d ser	vices	tailo	red to the local population (e.g., in the
	Not at all	1	2	3	4	5	6	7	To a great extent
4.15	In your country, to what extent h	nave fi	rms ir	veste	ed in o	cyber	-secu	ırity n	neasures?
	Not at all	1	2	3	4	5	6	7	To a great extent
V.	Financial Environment								
5.01	In your country, to what extent o impede business activity?	loes th	ne cos	st of f	inanc	ial se	rvice	s (e.g	., insurance, loans, trade finance)
	To a great extent	1	2	3	4	5	6	7	Not at all
5.02		loes tł	ne fina	ancia	lsect	or pro	ovide	the p	roducts and services that meet the
	needs of businesses?								
	Not at all	1	2	3	4	5	6	7	To a great extent
5.03								7	To a great extent
5.03	Not at all							7	To a great extent Extremely high—banks are generally healthy with sound balance sheets
	Not at all In your country, how do you ass Extremely low—	ess th 1	e sou 2	ndne 3	ss of 4	banks	s? 6	7	Extremely high—banks are generally
	Not at all In your country, how do you ass Extremely low— banks may require recapitalization	ess th 1	e sou 2	ndne 3	ss of 4	banks	s? 6	7	Extremely high—banks are generally
5.04	Not at all In your country, how do you ass Extremely low— banks may require recapitalization In your country, how easy is it for Extremely difficult	ess th 1 or busi 1	e sou 2 nesse 2	ndne 3 es to d 3	ss of 4 obtair 4	banks 5 n a ba 5	s? 6 nk loa 6	7 an? 7	Extremely high—banks are generally healthy with sound balance sheets Extremely easy
5.04	Not at all In your country, how do you ass Extremely low— banks may require recapitalization In your country, how easy is it for Extremely difficult	ess th 1 or busi 1	e sou 2 nesse 2	ndne 3 es to d 3	ss of 4 obtair 4	banks 5 n a ba 5	s? 6 nk loa 6	7 an? 7	Extremely high—banks are generally healthy with sound balance sheets
5.03 5.04 5.05 5.06	Not at all In your country, how do you ass Extremely low— banks may require recapitalization In your country, how easy is it for Extremely difficult In your country, how easy is it for funding? Extremely difficult	ess th 1 or busi 1 or start 1	e sou 2 nesse 2 :-up e 2	ndne 3 es to d 3 ntrep 3	ss of 4 obtair 4 oreneu 4	banks 5 n a ba 5 urs wi	s? 6 nk loa 6 th inr 6	7 an? 7 novati 7	Extremely high—banks are generally healthy with sound balance sheets Extremely easy

	Not at all	1	2	3	4	5	6	7	To a great extent
5.08	In your country, how strong a	re financ	ial au	diting	and	repor	ting s	tandard	5?
	Extremely weak	1	2	3	4	5	6	7	Extremely strong
5.09	In your country, to what exter legal system?	nt are the	inter	ests c	of min	ority	share	holders	protected by the
	Not protected at all	1	2	3	4	5	6	7	Fully protected
5.10	In your country, to what exter for their business operations						d ent	erprises	(SMEs) access the finance they r
	Not at all	1	2	3	4	5	6	7	To a great extent
VI.	Foreign Trade and Inve	estmer	nt						
3 01	In your country, to what exter	nt do non	_torif	fharr	ore la	ha h	aalth	and prod	luct standards, technical and
6.01	In your country, to what exter labeling requirements, etc.) lin								
6.01									
	labeling requirements, etc.) lin	mit the a 1	bility 2	of imp 3	4	d goo 5	ds to 6	compete 7	e in the domestic market? Do not limit at all
	labeling requirements, etc.) lin Strongly limit	mit the a 1	bility 2	of imp 3	4	d goo 5	ds to 6	compete 7	e in the domestic market? Do not limit at all
6.01 6.02 6.03	Iabeling requirements, etc.) lin Strongly limit In your country, how efficient Extremely inefficient	mit the a 1 are cust 1	bility 2 oms p 2	of imp 3 proce 3	4 dures 4	d goo 5 s (rela 5	ds to 6 ted to 6	7 7 the entr 7	e in the domestic market? Do not limit at all y and exit of merchandise)?
6.02	Iabeling requirements, etc.) lin Strongly limit In your country, how efficient Extremely inefficient In your country, how efficient	mit the a 1 are cust 1	bility 2 oms p 2	of imp 3 proce 3	4 dures 4	d goo 5 s (rela 5	ds to 6 ted to 6	7 7 the entr 7	e in the domestic market? Do not limit at all y and exit of merchandise)? Extremely efficient
6.02	Iabeling requirements, etc.) lin Strongly limit In your country, how efficient Extremely inefficient In your country, how efficient rail or airport to roads)?	mit the a 1 are cust 1 are char 1	bility 2 oms p 2 nges b 2	of imp 3 proce 3 petwe 3	4 dures 4 een di 4	d goo 5 s (rela 5 fferer 5	ds to 6 ted to 6 nt mod	compete 7 the entr 7 des of tra 7	e in the domestic market? Do not limit at all y and exit of merchandise)? Extremely efficient
6.02	Iabeling requirements, etc.) lin Strongly limit In your country, how efficient Extremely inefficient In your country, how efficient rail or airport to roads)? Extremely inefficient	mit the a 1 are cust 1 are char 1	bility 2 oms p 2 nges b 2	of imp 3 proce 3 petwe 3	4 dures 4 een di 4	d goo 5 s (rela 5 fferer 5	ds to 6 ted to 6 nt mod	compete 7 the entr 7 des of tra 7	e in the domestic market? Do not limit at all y and exit of merchandise)? Extremely efficient
6.02 6.03 6.04	Iabeling requirements, etc.) lin Strongly limit In your country, how efficient Extremely inefficient In your country, how efficient rail or airport to roads)? Extremely inefficient In your country, how prevalent	mit the a 1 are cust 1 are char 1 t is forei 1	bility 2 oms p 2 nges b 2 gn ow 2	of imp 3 proce 3 petwe 3 /nersl 3	4 dures 4 een di 4 nip of 4	d goo 5 s (rela 5 fferer 5 com 5	ds to 6 ted to 6 nt mod 6 oanie 6	compete 7 the entr 7 des of tra 7 s? 7	e in the domestic market? Do not limit at all y and exit of merchandise)? Extremely efficient ansport for cargo (e.g., from port Extremely efficient Extremely prevalent
6.02 6.03 6.04	Iabeling requirements, etc.) lin Strongly limit In your country, how efficient Extremely inefficient In your country, how efficient rail or airport to roads)? Extremely inefficient In your country, how prevalent Extremely inefficient Extremely inefficient	mit the a 1 are cust 1 are char 1 t is forei 1	bility 2 oms p 2 nges b 2 gn ow 2	of imp 3 proce 3 petwe 3 /nersl 3	4 dures 4 een di 4 nip of 4	d goo 5 s (rela 5 fferer 5 com 5	ds to 6 ted to 6 nt mod 6 oanie 6	compete 7 the entr 7 des of tra 7 s? 7	e in the domestic market? Do not limit at all y and exit of merchandise)? Extremely efficient ansport for cargo (e.g., from port Extremely efficient Extremely prevalent
6.02	Iabeling requirements, etc.) lin Strongly limit In your country, how efficient Extremely inefficient In your country, how efficient rail or airport to roads)? Extremely inefficient In your country, how prevalent Extremely inefficient In your country, how prevalent In your country, how prevalent Extremely rare In your country, how restriction	mit the a 1 are cust 1 are char 1 t is forei 1 ve are rul 1	bility 2 oms p 2 nges b 2 gn ow 2 es an 2	of imp 3 proce 3 petwe 3 vnersl 3 d reg 3	dures 4 dures 4 een dir 4 nip of 4 ulatio 4	d goo 5 (rela 5 fferer 5 com 5 ons or 5	ds to 6 ted to 6 nt mod 6 oanie 6 n forei 6	compete 7 the entr 7 des of tra 7 s? 7 gn direct 7	e in the domestic market? Do not limit at all y and exit of merchandise)? Extremely efficient ansport for cargo (e.g., from port Extremely efficient Extremely prevalent t investment (FDI)? Not restrictive at all

6.07	In your country, to what extent	t do taxe	es rec	uce t	he ind	centiv	e to i	nvest?		
	To a great extent	1	2	3	4	5	6	7		Not at all
.08	In your country, how efficient i	s the po	stal s	yster	n?					
	Not efficient at all	1	2	3	4	5	6	7		Extremely efficient
VII	Domestic Competition)								
.01	In your country, how intense is	compe	tition	in the	loca	Imar	kets?			
	Not intense at all	1	2	3	4	5	6	7		Extremely intense
.02	In your country, how competit	ive is the	e prov	vision	of th	e follo	wing	servic	es?	
a.	Not at all comp Professional services (legal services, accounting, engineerin		1	2	2 3	3 4	5	6	7	Extremely competitive
b.	Retail services									
C.	Network sector (telecommunicat utilities, postal, transport, etc.)	tions,								
			ers m	ake p	urcha	sing	decis	ions?		
	utilities, postal, transport, etc.)		ers m 2	ake p 3	urcha 4	using 5	decis 6	ions? 7		On sophisticated performance attributes
7.03	utilities, postal, transport, etc.) In your country, on what basis Solely on	do buye 1	2	3	4	_				
2.03	utilities, postal, transport, etc.) In your country, on what basis Solely on the lowest price	do buye 1	2	3	4	_				the second se
7.03	utilities, postal, transport, etc.) In your country, on what basis Solely on the lowest price In your country, how numerou	do buye 1 s are loc 1	2 cal su 2	3 pplier 3	4 ~s? 4	5	6	7 7		performance attributes
7.03	utilities, postal, transport, etc.) In your country, on what basis Solely on the lowest price In your country, how numerou Largely nonexistent	do buye 1 s are loc 1	2 cal su 2	3 pplier 3	4 ~s? 4	5	6	7 7		performance attributes
7.03 7.04 7.05	utilities, postal, transport, etc.) In your country, on what basis Solely on the lowest price In your country, how numerou Largely nonexistent In your country, how do you as	do buye 1 s are loc 1 ssess th 1	2 :al su 2 e qua 2	3 pplier 3 lity of 3	4 •s? 4 f loca 4	5 5 I supp 5	6 6 bliers' 6	7 7 ? 7		Extremely numerous
7.03 7.04 7.05	utilities, postal, transport, etc.) In your country, on what basis Solely on the lowest price In your country, how numerou Largely nonexistent In your country, how do you as Extremely poor quality	do buye 1 s are loc 1 ssess th 1	2 :al su 2 e qua 2	3 pplier 3 lity of 3	4 •s? 4 f loca 4	5 5 I supp 5	6 6 bliers' 6	7 7 ? 7		Extremely numerous
C. 7.03 7.04 7.05 7.06	utilities, postal, transport, etc.) In your country, on what basis Solely on the lowest price In your country, how numerou Largely nonexistent In your country, how do you as Extremely poor quality In your country, how effective	do buye 1 s are loc 1 ssess th 1 are anti- 1	2 cal su 2 e qua 2 -mon	3 pplier 3 lity or 3 opoly 3	4 •s? 4 f loca 4 polic 4	5 5 I supp 5 .ies at	6 oliers' 6 : ensu 6	7 7 ? 7 uring fa		Extremely numerous Extremely high quality petition?

	In your country, how widespread suppliers, producers of related pr								
	Nonexistent	1	2	3	4	5	6	7	Widespread in many fields
7.09	In your country, how much econo	mica	activi	ty do	you e	stima	ate to	be ur	ndeclared or unregistered?
	Most economic activity is undeclared or unregistered	1	2	3	4	5	6	7	Most economic activity is declared or registered
VII	I. Business Operations an	d In	nov	atio	n				
3.01	On what is the competitive advan	tage	of yo	our co	untry	's cor	npan	ies in	international markets based?
I	Primarily based on ow-cost labor or natural resources	1	2	3	4	5	6	7	Primarily based on unique products and processes
8.02	In your country, how broad is con	npan	ies' p	reser	ice in	the v	alue o	chain	?
	arrow, primarily involved in individual eps of the value chain (e.g. resource extraction or production)	1	2	3	4	5	6	7	Broad, present across the entire value chain (e.g. including production and marketing, distribution, design, etc.)
8.03	In your country, to what extent do	don	nestic	c com	panie	es cor	ntrol t	he int	ernational distribution of their produc
	Not at all	1	2	3	4	5	6	7	To a great extent
8.04	In your country, how sophisticate	d are	proc	ductio	n pro	cess	es?		
8.04	In your country, how sophisticate Not at all-production uses labor-intensive processes			ductic 3		cess		7	Highly—production uses the latest technologies
	Not at all-production uses	1	2	3	4	5	6		the latest technologies
	Not at all—production uses labor-intensive processes	1	2	3	4	5	6		the latest technologies
8.05	Not at all—production uses labor-intensive processes In your country, who holds senior Usually relatives or friends	1 mar 1	2 nagen 2	3 nent p 3	4 position 4	5 ons in 5	6 com 6	panie 7	the latest technologies
8.05	Not at all—production uses labor-intensive processes In your country, who holds senior Usually relatives or friends without regard to merit	1 mar 1	2 nagen 2	3 nent p 3	4 position 4	5 ons in 5	6 com 6	panie 7	the latest technologies
8.04 8.05 8.06 8.07	Not at all—production uses labor-intensive processes In your country, who holds senior Usually relatives or friends without regard to merit In your country, to what extent do	1 mar 1 ves s 1	2 nagen 2 enior 2	3 nent p 3 mana 3	4 positio 4 ageme 4	5 ons in 5 ent de 5	6 com 6 elegat	panie 7 te aut 7	the latest technologies s? Mostly professional managers chosen for merit and qualifications hority to subordinates? To a great extent

8.08	In your country, how well do con	npanio	es tre	at cu	stome	ers?			
	Poorly—companies are mostly indifferent to customer satisfaction	1	2	3	4	5	6	7	Extremely well—companies are highly responsive to customers and seek customer retention
nnov	vation is the process through which		_						
3.09	In your country, to what extent d	lo con	npani	es ha	ve the	e cap	acity	to inne	ovate?
	Not at all	1	2	3	4	5	6	7	To a great extent
3.10	In your country, to what extent d	lo con	npani	es inv	vest ir	n rese	arch	and d	evelopment (R&D)?
	Not at all	1	2	3	4	5	6	7	To a great extent
3.11	In your country, how successful services?	are co	ompa	nies i	n usir	ng ma	arketir	ng to c	differentiate their products and
	Not successful at all	1	2	3	4	5	6	7	Extremely successful
3.12	In your country, to what extent a	re em	ploye	es' id	leas t	aken	into a	iccoui	nt by management?
	Not at all	1	2	3	4	5	6	7	To a great extent
8.13	In your country, to what extent d or business models?	lo con	npani	es tur	n ide	as int	o con	nmerc	ially successful new products, servi
	Not at all	1	2	3	4	5	6	7	To a great extent
3.14	In your country, to what extent d	lo pec	ple c	ollabo	orate	and s	hare	ideas	within a company?
	Not at all	1	2	3	4	5	6	7	To a great extent
3.15	In your country, to what extent d	lo con	npani	es en	nbrac	e risk	y or c	lisrup	tive business ideas?
	Not at all	1	2	3	4	5	6	7	To a great extent
3.16	In your country, to what extent d	lo nev	v com	panie	es wit	h inno	ovativ	e idea	as grow rapidly?
	Not at all	1	2	3	4	5	6	7	To a great extent
3.17	In your country, to what extent d	lo gov	vernm	ent p	urcha	sing	decis	ions fe	oster innovation?
	Not at all	1	2	3	4	5	6	7	To a great extent
8.18	In your country, to what extent d	lo pec	ple h	ave a	n app	etite	for er	ntrepre	eneurial risk?

	In your country, to what exter (R&D)?	it do bus	iness	es an	d uni	versit	ies co	ollaborate	on research and development
	Not at all	1	2	3	4	5	6	7	To a great extent
3.20	In your country, to what exter	it do con	npani	es co	llabo	rate ir	n shai	ring ideas	and innovating?
	Not at all	1	2	3	4	5	6	7	To a great extent
3.21	In your country, to what exter sexual orientation, gender)?	it do con	npani	es en	ploy	a dive	erse v	vorkforce	(e.g., in term of ethnicity, religion,
	Not at all	1	2	3	4	5	6	7	To a great extent
3.22	In your country, to what exter advanced analytics and artifi printing)?								gies (e.g., Internet of Things, Id wearables, advanced robotics, 3
	Not at all	1	2	3	4	5	6	7	To a great extent
0.01	In your country, to what exter To a great extent— imposes huge costs	it does th	ne thr 2	eat of	terro 4	orism 5	impo 6	se costs o	on businesses? Not at all— imposes no costs
0.02	In your country, to what exter To a great extent— imposes huge costs	it does th		idenc	e of o	rime 5	and v	violence in	Not at all-
	To a great extent— imposes huge costs In your country, to what exter businesses? To a great extent—	1 It does o	2 rgani	3 zed c	4 rime (5 (mafia	6 a-orie	7 nted rack	Not at all— imposes no costs eteering, extortion) impose costs o Not at all—
.03	To a great extent— imposes huge costs In your country, to what exter businesses? To a great extent— imposes huge costs	1 It does o	2 rgani 2	3 zed c 3	4 rime (5 mafia 5	6 a-orie 6	7 nted rack 7	Not at all— imposes no costs eteering, extortion) impose costs o Not at all— imposes no costs
0.03	To a great extent- imposes huge costs In your country, to what exter businesses? To a great extent- imposes huge costs In your country, to what exter	1 It does o 1 It can po	2 rgani 2 lice s	3 zed c 3 ervice	4 rime (4 es be	5 (mafia 5 reliec	6 a-orie 6 d upo	7 nted rack 7 n to enfor	Not at all- imposes no costs reteering, extortion) impose costs o Not at all- imposes no costs
.03	To a great extent— imposes huge costs In your country, to what exter businesses? To a great extent— imposes huge costs	1 It does o	2 rgani 2	3 zed c 3	4 rime (5 mafia 5	6 a-orie 6	7 nted rack 7	Not at all— imposes no costs eteering, extortion) impose costs o Not at all— imposes no costs
0.03	To a great extent- imposes huge costs In your country, to what exter businesses? To a great extent- imposes huge costs In your country, to what exter	1 It does o 1 It can po	2 rgani 2 lice s	3 zed c 3 ervice	4 rime (4 es be	5 (mafia 5 reliec	6 a-orie 6 d upo	7 nted rack 7 n to enfor	Not at all- imposes no costs reteering, extortion) impose costs o Not at all- imposes no costs ce law and order?
9.02 9.03 9.04 X. (To a great extent- imposes huge costs In your country, to what exter businesses? To a great extent- imposes huge costs In your country, to what exter Not at all	1 It does o 1 It can po 1	2 rgani 2 lice s 2	3 zed c 3 ervice 3	4 rime (4 es be 4	5 (mafia 5 reliec 5	6 a-orie 6 d upo 6	7 nted rack 7 n to enfor 7	Not at all- imposes no costs eteering, extortion) impose costs of Not at all- imposes no costs ce law and order? To a great extent

10.02 In your country, to what extent does the government respond effectively to change (e.g., technological changes, societal and demographic trends, security and economic challenges)? 1 2 Not at all 3 Δ 5 6 7 To a great extent 10.03 In your country, how efficient are the legal and judicial systems for companies in settling disputes? Extremely inefficient 2 3 5 6 7 Extremely efficient 10.04 In your country, how easy is it for private businesses to challenge government actions and/or regulations through the legal system? Extremely difficult 2 Extremely easy 1 3 5 6 7 10.05 In your country, to what extent does the government ensure a stable policy environment for doing business? Not at all 2 3 5 6 7 To a great extent 10.06 In your country, how easy is it for companies to obtain information about changes in government policies and regulations affecting their activities? Extremely difficult 1 2 3 5 6 7 Extremely easy In your country, how do you rate the ethical standards of politicians? 10.07 Extremely low 2 5 6 Extremely high 1 3 7 10.08 In your country, to what extent do government officials show favoritism to well-connected firms and individuals when deciding upon policies and contracts? 2 3 7 Do not show favoritism at all Show favoritism to a great extent 4 5 6 10.09 In your country, to what extent do fiscal measures (subsidies, tax breaks, etc.) distort competition? Distort competition to a great extent 2 3 5 6 7 Do not distort competition at all 1 10.10 How do you assess your country's agricultural policy? Excessively burdensome Balances well the interests of for the economy 3 taxpayers, consumers, and producers 2 6 7 10.11 In your country, how burdensome is it for companies to comply with the public administration's requirements (e.g., permits, regulations, reporting)? Extremely burdensome 2 5 7 Not burdensome at all 1 3 6

	Not at all	1	2	3	4	5	6	7	To a great extent
10.13	In your country, how independe companies?	ent is th	ne jud	icial s	syster	n fror	n influ	uences	of the government, individuals, o
	Not independent at all	1	2	3	4	5	6	7	Entirely independent
10.14	In your country, how common is	s illega	l dive	rsion	of pu	blic f	unds	to com	panies, individuals, or groups?
	Very commonly occurs	1	2	3	4	5	6	7	Never occurs
10.15	In your country, how do you rate public officials, politicians, and				thics	of coi	mpan	ies (eth	ical behavior in interactions with
	Extremely poor— among the worst in the world	1	2	3	4	5	6	7	Excellent- among the best in the world
10.16	In your country, to what extent of through their personal efforts re								
	Not at all	1	2	3	4	5	6	7	To a great extent
10.17	In your country, to what extent i	s intell	ectua	al pro	perty	prote	ected	?	
10.17	In your country, to what extent i Not at all	s intell 1	lectua 2	al pro 3	perty 4	prote 5	ected' 6	? 7	To a great extent
		1	2	3	4	5	6	7	
	Not at all In your country, how common is	1 s it for	2	3 Danies	4 to m	5 ake u	6 ndoc	7 umente	
	Not at all In your country, how common is connection with the following:	1 s it for	2	3 Danies	4 to m	5 ake u	6 ndoc	7 umente	ed extra payments or bribes in
10.18	Not at all In your country, how common is connection with the following: Very commonly occurs	1 s it for	2 comp	3 Danies	4 to m	5 ake u	6 ndoc	7 umente	ed extra payments or bribes in
10.18	Not at all In your country, how common is connection with the following: Very commonly occurs Imports and exports	1 s it for	2 comp	3 Danies	4 to m	5 ake u	6 ndoc	7 umente	ed extra payments or bribes in
10.18 a. b. c.	Not at all In your country, how common is connection with the following: Very commonly occurs Imports and exports Public utilities (e.g., telephone, ele	1 s it for	2 comp	3 Danies	4 to m	5 ake u	6 ndoc	7 umente	ed extra payments or bribes in
b. c.	Not at all In your country, how common is connection with the following: Very commonly occurs Imports and exports Public utilities (e.g., telephone, ele Tax payments	1 s it for ectricity license	2 comp	3 Danies	4 to m	5 ake u	6 ndoc	7 umente	ed extra payments or bribes in
10.18 a. b. c. d.	Not at all In your country, how common is connection with the following: Very commonly occurs Imports and exports Public utilities (e.g., telephone, ele Tax payments Awarding of public contracts and	1 s it for ectricity license ons	2 comp	3 panies	4 to m 1 2	5 ake u 2 3	6 ndoc 3 4	7 umente	ed extra payments or bribes in 6 7 Never occurs
a. b. c. d. e.	Not at all In your country, how common is connection with the following: Very commonly occurs Imports and exports Public utilities (e.g., telephone, ele Tax payments Awarding of public contracts and Obtaining favorable judicial decisi In your country, how fast is the	1 s it for ectricity license ons	2 comp	3 panies	4 to m 1 2	5 ake u 2 3	6 ndoc 3 4	7 umente	ed extra payments or bribes in 6 7 Never occurs
a. b. c. d. e.	Not at all In your country, how common is connection with the following: Very commonly occurs Imports and exports Public utilities (e.g., telephone, ele Tax payments Awarding of public contracts and Obtaining favorable judicial decisi In your country, how fast is the (e.g., e-commerce, sharing eco	1 s it for a ectricity license ons legal fr nomy, 1	2 comp))) S FinTe 2	3 panies vork a ch, et	4 to m 1 2 adapt cc.)? 4	5 ake u 2 3 ing to 5	6 ndoc 3 4 o digit 6	7 umente 5 al busin 7	ed extra payments or bribes in 6 7 Never occurs ness models Very fast

XI. Education and Human Capital 11.01 In your country, how well does the education system meet the needs of a competitive economy? Not well at all 1 2 6 7 3 4 5 Extremely well 11.02 In your country, how do you assess the following: Extremely poor-Excellentamong the worst in the world 2 3 5 6 7 among the best in the world a. Quality of primary schools b. Quality of math and science education c. Quality of business schools 11.03 In your country, how available are high-quality, professional training services? Not available at all 2 1 3 5 6 7 Widely available 4 11.04 In your country, to what extent does the active population possess sufficient digital skills (e.g., computer skills, basic coding, digital reading)? 1 2 Not at all 3 7 To a great extent 5 6 11.05 In your country, how do you assess the quality of scientific research institutions? Extremely poor-E`xcellentamong the worst in the world 2 3 5 6 7 among the best in the world 11.06 In your country, to what extent can companies find people with the skills required to fill their vacancies? Not at all 2 3 5 6 7 To a great extent 1 In your country, to what extent is pay related to employee productivity? 11.07 Not at all 1 2 3 5 6 7 To a great extent In your country, to what extent do companies invest in training and employee development? 11.08 Not at all 1 2 5 6 7 3 4 To a great extent In your country, to what extent do regulations allow flexible hiring and firing of workers? 11.09 Not at all 7 2 3 5 6 To a great extent 11.10 To what extent does your country retain talented people? Not at all-To a great extentthe best and brightest leave the best and brightest stay and to pursue opportunities abroad 1 2 3 Δ 5 6 7 pursue opportunities in the country

11.11	To what extent does your country	To what extent does your country attract talented people from abroad?										
	Not at all	1	2	3	4	5	6	7	To a great extent			
11.12	In your country, to what extent ar	re sci	entist	s and	engi	neers	avail	able?				
	Not available at all	1	2	3	4	5	6	7	To a great extent			
11.13	In your country, to what extent do companies provide women with the same opportunities as men to rise to positions of leadership?											
	Not at all	1	2	3	4	5	6	7	To a great extent			
11.14	In your country, how do you char	acter	rize la	bor-e	mplo	yer re	latior	ıs?				
	Generally confrontational	1	2	3	4	5	6	7	Generally cooperative			
11.15	In your country, how are wages g	jener	ally se	ət?								
E	By a centralized bargaining process	1	2	3	4	5	6	7	By each individual company			
11.16	In your country, to what extent do	o tax	es and	d soci	al co	ntribu	utions	reduce	e the incentive to work?			
	To a great extent	1	2	3	4	5	6	7	Not at all			
11.17	In your country, how restrictive a	re re	gulati	ons re	elated	l to th	e hiri	ng of fo	reign labor?			
	Highly restrictive	1	2	3	4	5	6	7	Not restrictive at all			
11.18	In your country, for similar work,	to wł	nat ex	tent a	ire wa	ages f	or wo	men eo	qual to those of men?			
	Not at all—they are significantly below those of men	1	2	3	4	5	6	7	Fully—they are equal to those of men			
11.19	In your country, to what extent do population (e.g., protection agair								dequate protection to the general etc.)?			
	Not at all— it doesn't provide any protection	1	2	3	4	5	6	7	Fully— it provides full protection			
11.20	In your country, how do you asse	ess th	e qua	lity o	fvoca	ationa	l trair	ning?				
	Extremely poor— among the worst in the world		~	~		_	~	7	Excellent— among the best in the world			
	THE ADD THE MUSICIEST IN THE MONITOR	1	2	3	4	2	6	7				

1.21	following levels:	ac gra	In your country, to what extent do graduating students possess the skills needed by businesses at the following levels:											
	Not at all	1	2	3	4	5	6	7	To a great extent					
a.	Secondary education													
b.	University level													
11.22	In your country, to what extent	are une	emplo	oyed p	peopl	e sup	porte	d in res	killing and finding new employment					
	Not at all	1	2	3	4	5	6	7	To a great extent					
11.23	In your country, how do you assess the style of teaching?													
	Passive – focused on memorizing	1	2	3	4	5	6	7	Interactive— focused on creative and critical thinking					
11.24	In your country, to what extent opportunities?	do peo	ple m	nove t	o oth	er pa	rts of	the cou	intry to pursue professional					
	Not at all	1	2	3	4	5	6	7	To a great extent					
4.05								loomin						
1125		is the l	nterne	et use	d in s	schor	ols tor							
	In your country, to what extent Not at all Health	is the li 1	nterne 2	et use 3	ed in s 4	5	ols for 6	7	To a great extent					
XII.	Not at all	1	2	3	4	5	6							
XII.	Not at all Health In your country, how accessible Limited—	1	2	3	4	5	6		To a great extent Universal—					
XII. 12.01	Not at all Health In your country, how accessible Limited— only the privileged have access to healthcare	1 e is hea 1	2 althca 2	3 re to 3	4 all inc 4	5 lividu 5	6 als? 6	7 7	To a great extent Universal— all individuals have access to healthcare					
XII. 12.01	Not at all Health In your country, how accessible Limited— only the privileged have access to healthcare	1 e is hea 1	2 althca 2	3 re to 3	4 all inc 4	5 lividu 5	6 als? 6	7 7	To a great extent Universal— all individuals have access to healthcare					
XII. 12.01 12.02	Not at all Health In your country, how accessible Limited— only the privileged have access to healthcare In your country, how do you ass citizens? Extremely poor— among the worst in the world How serious an impact do you	1 e is hea 1 sess th 1 consid	2 althca 2 e qua 2 er the	3 re to 3 ility o 3	4 all inc 4 f heal 4 wing	5 lividu 5 thcar 5 disea	6 als? 6 e (pu 6 .ses v	7 7 blic and 7 <i>v</i> ill have	To a great extent					
XII. 12.01 12.02	Not at all Health In your country, how accessible Limited— only the privileged have access to healthcare In your country, how do you ass citizens? Extremely poor— among the worst in the world How serious an impact do you a years (e.g., death, disability, me	1 e is hea 1 sess th 1 consid	2 althca 2 e qua 2 er the	3 re to 3 ility o 3	4 all inc 4 f heal 4 wing	5 lividu 5 thcar 5 disea	6 als? 6 e (pu 6 .ses v	7 7 blic and 7 <i>v</i> ill have	To a great extent Universal— all individuals have access to healthcare private) provided to ordinary Excellent— among the best in the world or on your company in the next five					
XII. 12.01 12.02	Not at all Health In your country, how accessible Limited— only the privileged have access to healthcare In your country, how do you ass citizens? Extremely poor— among the worst in the world How serious an impact do you years (e.g., death, disability, me training expenses, revenues)?	1 e is hea 1 sess th 1 consid edical a	2 althca 2 e qua 2 er the and fu	3 re to 3 lity o 3 e follo ineral	4 all inc 4 f heal 4 wing expe	5 lividu 5 thcar 5 disea	6 als? 6 e (pu 6 ses v , proc	7 7 blic and 7 <i>v</i> ill have luctivity	To a great extent Universal— all individuals have access to healthcare d private) provided to ordinary Excellent— among the best in the world e on your company in the next five y and absenteeism, recruitment and					
12.01 12.02 12.03	Not at all Health In your country, how accessible Limited— only the privileged have access to healthcare In your country, how do you ass citizens? Extremely poor— among the worst in the world How serious an impact do your years (e.g., death, disability, me training expenses, revenues)? A serious impact	1 e is hea 1 sess th 1 consid edical a	2 althca 2 e qua 2 er the and fu	3 re to 3 lity o 3 e follo ineral	4 all inc 4 f heal 4 wing expe	5 lividu 5 thcar 5 disea	6 als? 6 e (pu 6 ses v , proc	7 7 blic and 7 <i>v</i> ill have luctivity	To a great extent Universal— all individuals have access to healthcare d private) provided to ordinary Excellent— among the best in the world e on your company in the next five y and absenteeism, recruitment and					

13.01	How high a priority is the develo	opmen	t of th	e tra	vel an	d tou	rism	ndust	ry for the government of your country		
	Not a priority at all	1	2	3	4	5	6	7	A top priority		
13.02	How effective are your country'	s mark	eting	and	brand	ing c	ampa	igns ii	n attracting tourists?		
	Not effective at all	1	2	3	4	5	6	7	Extremely effective		
13.03	In your country, to what extent i way?	s the t	ravel	and t	ourisr	n sec	tor de	evelop	ed in an environmentally sustainable		
	Not at all	1	2	3	4	5	6	7	To a great extent		
13.04	In your country, how do you ass facilities)?	ess th	e qua	lity o	ftour	ism ir	frast	ructur	e (e.g., hotels, resorts, entertainment		
	Very poor— among the worst in the world	1	2	3	4	5	6	7	Excellent— among the best in the world		
	To what extent do international tourists visit your country mainly for its natural assets (i.e., parks, beaches,										
3.05	To what extent do international mountains, wildlife, etc.)?	tourist	s visi	t you	rcour	ntry m	nainly	for its	natural assets (i.e., parks, beaches,		
3.05		tourist 1	s visi 2	t your 3	r cour 4	ntry m 5	nainly 6	for its 7	natural assets (i.e., parks, beaches, To a great extent		
	mountains, wildlife, etc.)?										
	mountains, wildlife, etc.)? Not at all	1	2	3	4	5	6	7	To a great extent		
	mountains, wildlife, etc.)? Not at all	1	2	3	4	5	6	7	To a great extent		
XIV	mountains, wildlife, etc.)? Not at all 7. Environment How do you assess the stringer Very lax— among the worst in the world	1 ncy of <u>y</u> 1	2 /our c 2	3 countr 3	4 ry's e 4	5 nviroi 5	6 nmen 6	7 tal reg 7	To a great extent gulations? Excellent— among the world's most stringent		
XIV 4.01	mountains, wildlife, etc.)? Not at all 7. Environment How do you assess the stringer Very lax— among the worst in the world	1 ncy of <u>y</u> 1	2 /our c 2	3 countr 3	4 ry's e 4	5 nviroi 5	6 nmen 6	7 tal reg 7	To a great extent gulations? Excellent— among the world's most stringent		
XIV 4.01	mountains, wildlife, etc.)? Not at all A Environment How do you assess the stringer Very lax— among the worst in the world In your country, how do you ass Extremely poor—	1 ncy of y 1 sess th 1	2 /our c 2 e qua 2	3 countr 3 lity or 3	4 ry's e 4 f the r 4	5 nviron 5 natura 5	6 nmen 6 al env 6	7 tal reg 7 ironm	To a great extent pulations? Excellent— among the world's most stringent ent? Excellent— among the world's most pristine		

XV. Risks

15.01 From the following list, check the five global risks that you believe to be of most concern for doing business in your country within the next 10 years:

Asset bubble

Biodiversity loss and ecosystem collapse Critical information infrastructure breakdown Cyber attacks Data fraud or theft Deflation Energy price shock Extreme weather events Failure of climate-change adaptation Failure of critical infrastructure Failure of financial mechanism or institution Failure of national governance Failure of regional or global governance Failure of urban planning Fiscal crises Food crises llicit trade Inter-state conflict Large-scale involuntary migration Man-made environmental catastrophes Misuse of technologies Natural catastrophes Profound social instability Spread of infectious diseases State collapse or crisis Terrorist attacks Unemployment or underemployment Unmanageable inflation Water crises Weapons of mass destruction

Thank you very much for completing this Survey!

Please see the results of the Global Competitiveness Reports under www.weforum.org/gcr

Respondent Infor	mation (optional)			
We would appreciate it with your contact detail responses remain confi	s, keeping in mind that		aple your busines ne information belo	
Country:				
Name: Mr Mrs				
Position:				
Level:	Top Executive/Owner Senior Executive/Board Member Head of Business Unit/Head of	er Fund	dle Management & A ctional Staff er, specify:	
Company:				
Address:				
Postal Code/City:				
E-mail:				
May we contact you for qua	ality control purposes?		Yes	No
	completed the Survey and ountry in which I currently work.		Yes	

Please return by 31 March 2018 to:

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