





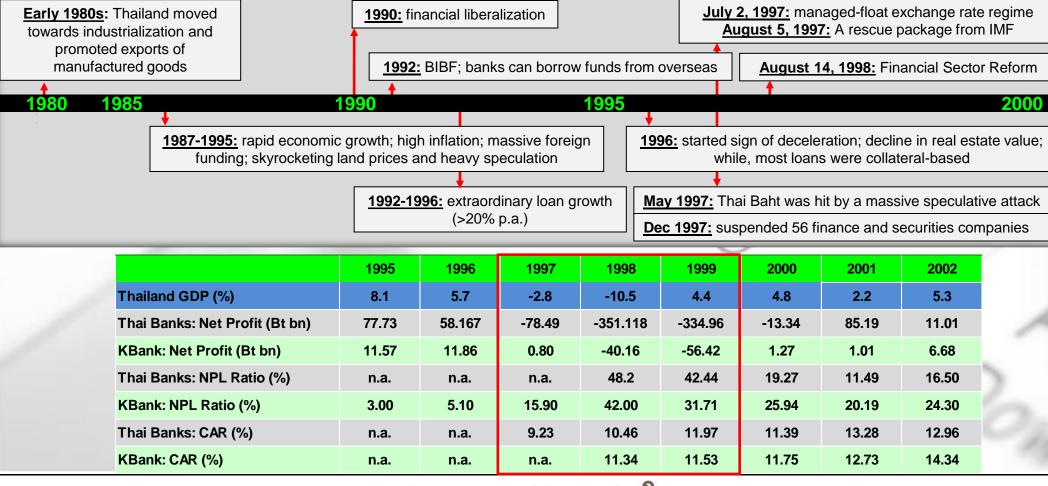
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Asian Financial Crisis

Various culprits for the crisis: unsustainable macroeconomic policy, fixed exchange rate, financial liberalization, cheap funds from aboard, local economic loom, proliferation of collateralized lending, and property sector bubble



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Reassessment

Why our system failed..

Immoderate

Because.. we were greedy

Because.. we were unreasonable

Because.. we were inexperienced & unknowledgeable

Unreasonableness

Imprudence

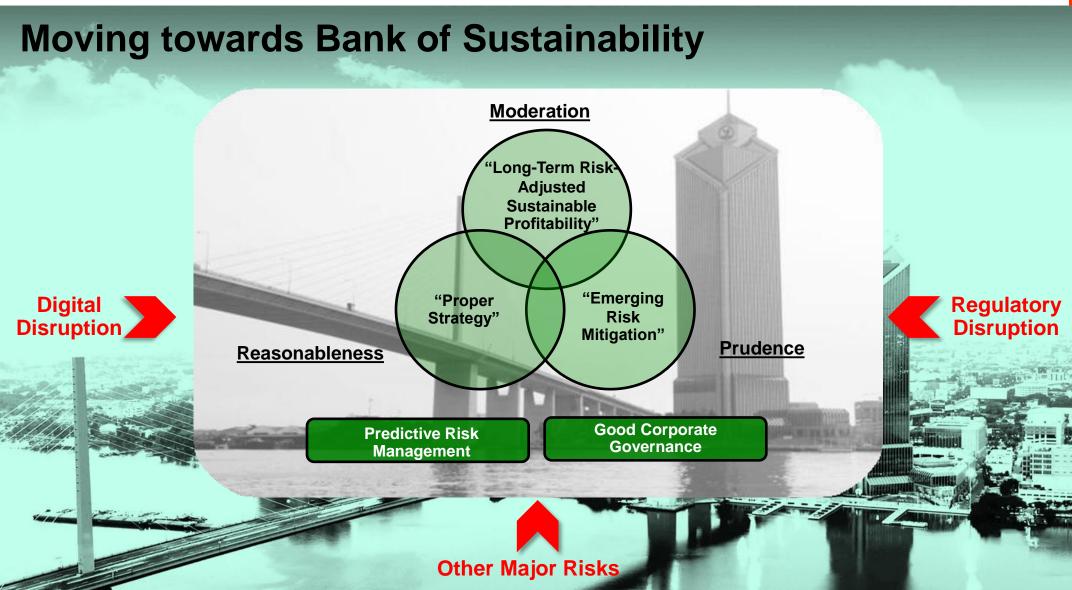
What KBank fixed..

(Foundation, Strategy, Asset Quality and Capital)

- 1992: introduced re-engineering concept
- 1998-1999: successfully raise capital (total Bt97bn)
- 1998: established various board committees and new departments; implemented various Corporate Governance mechanisms
- 1999: developed risk management systems and established Internal Risk Management Department
- 1999: took a double-pronged approach to address NPL problems, by enhancing efficiency of internal units, establishing two AMCs to deal with NPLs
- 1999: reorganization by regrouping into eight divisions;
 amended the Board of Director structure to include independent directors
- <u>2000</u>: the formulation of eight strategic programs;
 adoption of Corporate Governance Charter
- 2002: established Human Resources and Remuneration Committee along with Corporate Governance Committee; introduced credit transformation including centralized credit underwriting
- <u>2006</u>: introduced "Customer Centricity" strategy







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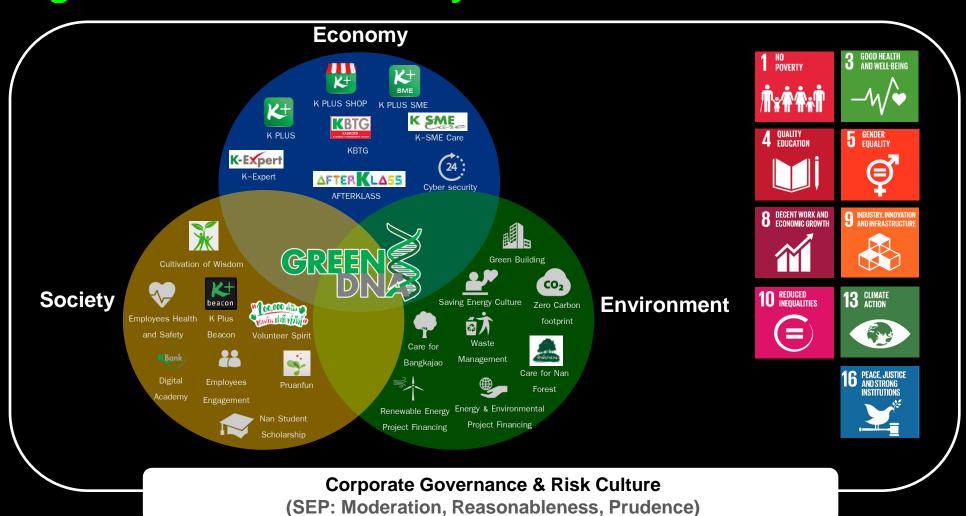








Being Bank of Sustainability







"Sufficiency Economy
Philosophy
is a mechanism and
foundation for Sustainable
Development"

