

GLOBAL VISION LOCAL INSIGHTS & ACTIONS

SALINLA SEEHAPHAN

CORPORATE AFFAIRS DIRECTOR, TESCO LOTUS

Realising our Purpose and Living our Values

PURPOSE

Serving shoppers a little better every day.

VALUES

No one tries harder for customers.

We treat people how they want to be treated.

Every little help makes a big difference.

Little Helps Plan.



People



Products

Sourcing | Health | Food waste



Places

Climate change | Cyber security | Governance and ethics
Health & safety | Packaging | Product safety



SUSTAINABLE DEVELOPMENT GOALS

1 NO POVERTY



3 GOOD HEALTH AND WELL-BEING



12 RESPONSIBLE CONSUMPTION AND PRODUCTION





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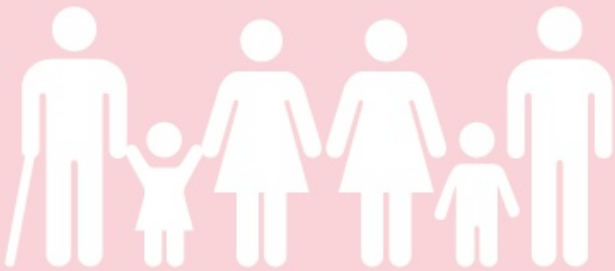
100% responsibly sourced cocoa by
the end of 2018





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Helpful little swaps that make
healthy living easier



ปราศจาก ไขมันทรานส์ (Trans Fat Free)

สินค้าเบเกอรี่ร้อนและขนมปังตราเอสโกทุกรายการ
คุณจึงมั่นใจในคุณภาพความสด อร่อย และดีต่อสุขภาพ

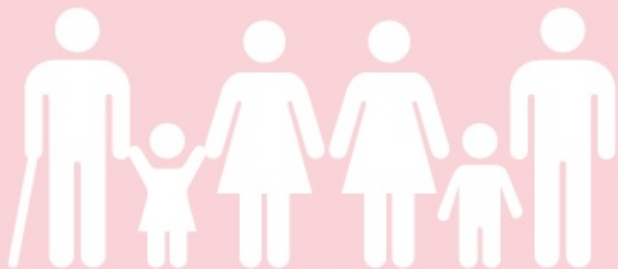


Healthier product formulations:
trans fat free, less sugar, low GI



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Donating more than 20 million
meals from UK stores



First and only retailer to donate
surplus food (more than 1.2 million
meals donated)

From Global to Local

Global Level

- Continued dialogue to create understanding of local landscape and stakeholders.
- Engage top management in local initiatives.

Local Level

- Doing good things is in our DNA.
- Prioritise and simplify execution.

**EVERY LITTLE HELP
MAKES A BIG DIFFERENCE.**